



CAGE Security Alarms Pty Ltd

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Please Note

Not all of the following items apply in all cases.

- GST has not been included, unless specified.
- This proposal will remain valid for a period of 30 days, if this is attached to a quotation.
- Acceptance of our offer to supply goods and services is strictly by written purchase order and completion and return of the Quotation Acceptance Form enclosed herewith, signed by an appropriate, authorised staff member.
- A deposit may be required before commencement of work, as stipulated in the Acceptance Form.
- Full or balance of payment is required at the time the security system is installed.
- Ownership of the goods will not pass to the customer until full payment is received. We reserve the right to remove goods or programs if not paid for by the customer.
- This quotation is subject to our normal terms & conditions of trading.
- All monitoring and service & maintenance agreement invoices are payable annually or six monthly in advance by Bankers Authority or Credit Card unless other prior arrangements have been made for the payment of these services.
- If the phone line is cut then the alarm may still sound, however, the monitoring control station may not receive any event notification from the alarm panel. With the addition of GSM to provide a dual monitoring system, this can be overcome.
- Video Verification of alarms is a tool to help identify the cause of alarm but alarms signals will still be actioned if no Video Verification has been received.
- Other charges for remote services may apply if these services are requested.
- Not all security systems supplied and installed by Cage have the ability to be remotely programmed or remotely armed.
- All installation and service work will be performed during normal business hours. Work required outside these hours will incur additional charges due to circumstances such as noise restrictions for drilling & cutting.
- Access to site is required for Cage vehicles and equipment.
- Exclusions to this quote are : site cost & site allowances if applicable as well as lifting scaffolding, cherry pickers, conduits in slabs, concrete slabs, penetrations and core holes, 240v GPO power points, telephone sockets, and boom gates unless otherwise stated. These will incur additional costs.
- If during the pre-wire stage of any project our cables or equipment are damaged, tampered with or 'built in' by other tradespeople or persons working on site there may be additional cost associated with replacement, repair or retrieval of the that equipment will be charged to the client.
- No allowance has been made, where required, for fire trips, chasing cables, cutting concrete or bitumen and making good which could incur additional charges which, if necessary, will be charged to the client.
- No allowance has been made for running lift cables or works to lifts if required. Your lift maintenance contractor must complete this work and provide all lift cables, contacts & connections.
- We recommend that a security system be tested on a monthly basis and a full system test be carried out by a licensed security alarm technician on an annual or 6monthly basis. Please advise if you would like us to carry out these tests.
- Cage reserves the right to approve or deny rental and finance packages to any applicants.
- All rental or financed security alarm, access control & CCTV systems must be fully serviced & maintained by Cage for the term of the agreed period.
- All 240v AC power points and phone lines are to be supplied by the client.
- All associated telephone line, GSM SIM card and call costs to be borne by the Client. Phone line connections must be at the lead in point. We strongly recommend that prepaid SIM cards are not used for alarm applications as they may expire without knowledge.
- If you wish to utilise the Securitel option for monitoring your alarm, we require the use of two telephone lines to properly provide our services.
- If you are considering putting ADSL or equivalent on the same line as your alarm panel, please advise us as we may need to adjust your system accordingly. ADSL filters must be in place.
- The Workplace Video Surveillance Act requires that all staff are notified 14 days prior to installation of camera systems in the workplace.
- Services rates & charges are subject to annual increases inline with the Consumer Price Index rate issued by the Australian Bureau of Statistics
- Cage Security may record some incoming and outgoing calls for security purposes. Please advise at commencement of call if you do not wish this to occur.
- For customer equipment that is connected to a network or is otherwise non-standard an additional charge may apply in order to integrate. Unless otherwise specified we normally recommend the client provision a standard operating system of Microsoft Windows XP Professional installed on a current model computer to ensure maximum compatibility.
- Guard response times are in line with the industry standards.
- Please note the Customer must be available at the initial site meeting when installation is to begin. This is to go through the job process with CAGE staff and confirm understanding of the job & locations of equipment.
- The Customer must be contactable during the installation period should the need arise for our staff to ask questions or confirm changes if required.
- Charges apply for payment by Credit card for all transactions over \$1000.00 AUD and are applicable to the full amount including GST. These charges will be added at time of processing, they are as follows : Visa / MasterCard 1%, - Diners / Amex 3.5%
- All payment claims made by Cage Security are made under the Building and Construction Industry Security of Payments Act 1999 NSW (Amended Act 2002). As such we require full payment as claimed to be paid by the due date as stipulated on each invoice. Where payment is not received by the due date, we may choose to charge interest as outlined in Paragraph 8 of Terms & Conditions and initiate proceedings under the Act. In this course of action you may be liable for all legal and associated costs incurred in order to secure payment. Residential installations are excluded from this Act.
- We do not accept any responsibility for any computer that is supplied by others.
- Existing cabling is not covered under warranty.